

3A MARINE SERVICE
SERVICE INTAKE FORM

CUSTOMER: _____

DATE: _____

BOAT: _____/ENGINE(S): _____

KEY(S) PROVIDED Y/N _____ KEY NUMBER _____ ENGINE HOURS _____

1. When was the last time the boat/engine was used? _____
2. Was the engine running correctly when last used. Y / N
3. Describe the problem you are having _____

4. When does the problem occur? _____
5. Are you the only operator or are there others that use the boat as well? _____ Did you experience the problem yourself? Y / N
6. Does the problem occur when the engine is warm /cold/ both?
7. What RPM does the problem occur? _____ Speed? _____
8. What RPM does the engine normally achieve? _____
9. Does the problem occur in fwd gear / reverse gear / neutral or all of the above?
10. Did any alarms sound while the problem was occurring?
11. When was the last time fuel was added to the boat? _____
12. Was the fuel sourced from a reliable source? (gas station, marina) _____
13. Did the problem begin after that? Y / N
14. When the problem occurred last, how was the boat loaded? Light load/ average load/ heavy load?
15. When the problem occurred last, what were the temperature conditions like? Hot day/ cool day/ early morning/ afternoon
16. What if any recent service has the boat/engine had? (sparkplugs, fuel filters, etc...) Were these done because of the current issue and what changes if any have there been?

17. Will we be able to duplicate the problem on land or will the boat need to be watertested? Y / N

18. Do we have permission to watertest the boat? Hourly charges apply.

19. Are there any unusual electrical issues occurring with the boat/engine?

20. Please provide any other information you may find helpful. _____